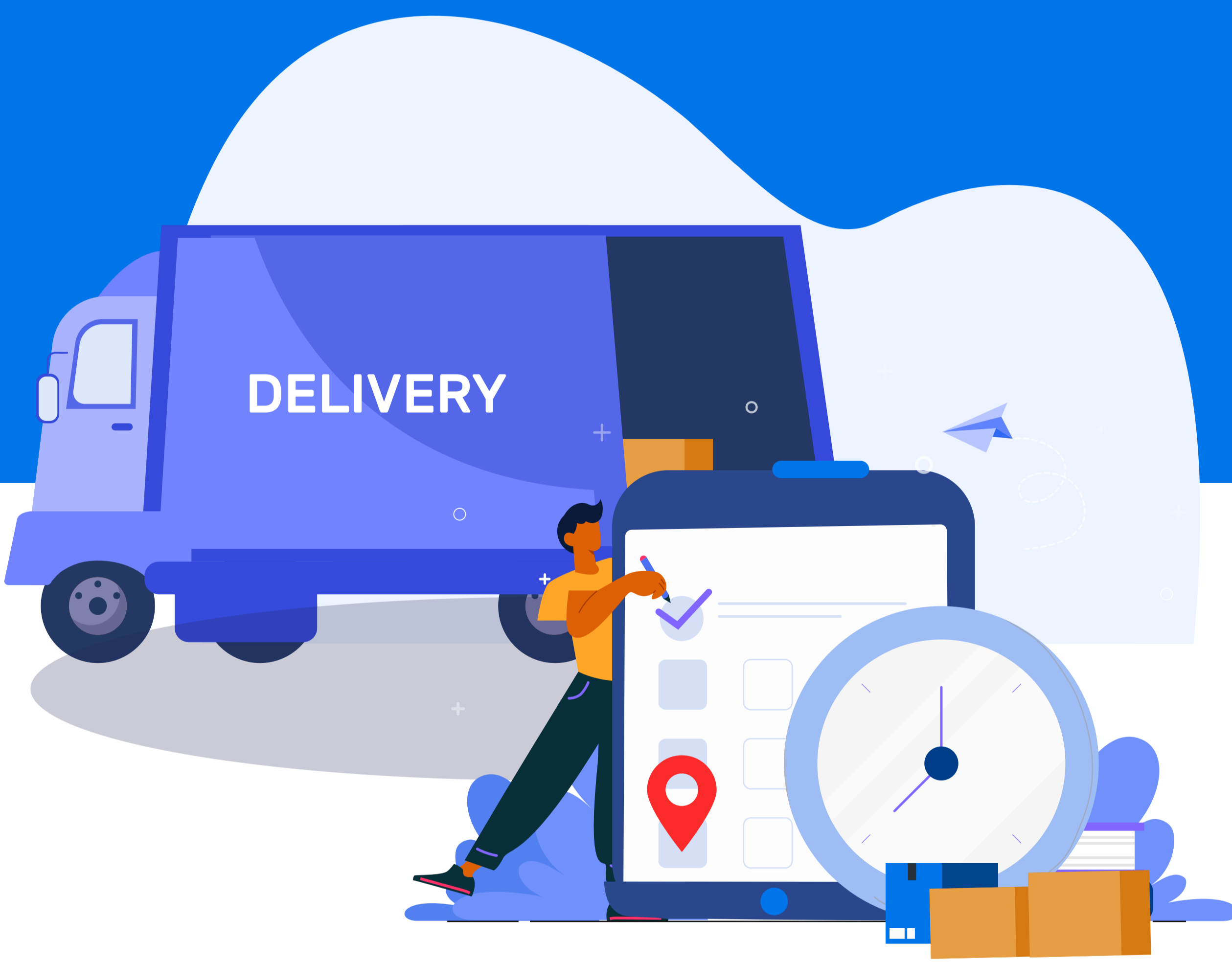


## Key Challenges

- Time-consuming and manual spot vehicle sourcing process led to delay in vehicle sourcing & wasted man-hours
- Inefficient transporter selection due to lack of performance data
- Documentation errors and poor vehicle condition due to lack of checks and control
- No real-time visibility of shipment in-transit resulted in decreased customer satisfaction
- Lack of audit trail, disparities in POD & delay in addressing customer complaints



## What SuperProcure Did



- SuperProcure's digitized vehicle sourcing process cut man-hours by 40% while guaranteeing a 100% on-time vehicle placement
- The use of real-time dashboards & reports resulted in efficient transporter selection
- Compliance with drivers, vehicle & customer requirements
- 100% real time tracking of the fleet increased customer retention
- 100% Immediate resolution of customer complaints for damaged goods & improved accuracy of Proof of Delivery

## Results

★★★★★  
Ease Of Use

★★★★★  
Customer Support

★★★★☆  
Features & Functionalities

★★★★☆  
Overall Quality

## Customer Testimony



**Sunny Singh**  
Operational Manager  
UTL Solar Power

"SuperProcure stands for 100% vehicle placement assurance, real-time visibility, data-backed decisions, and excellent customer support."